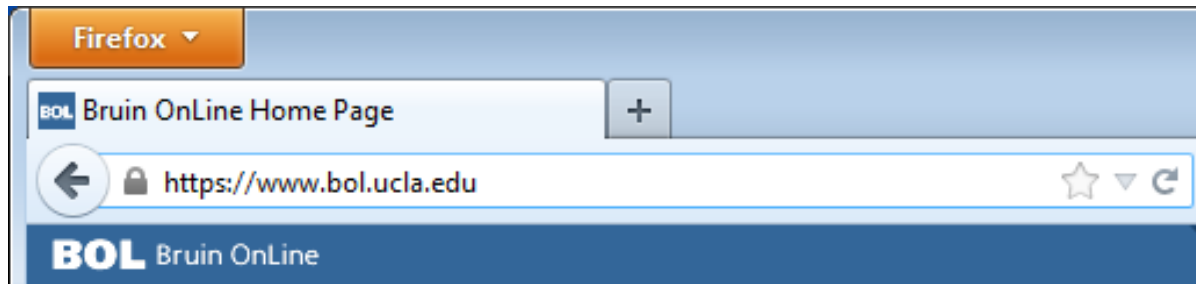


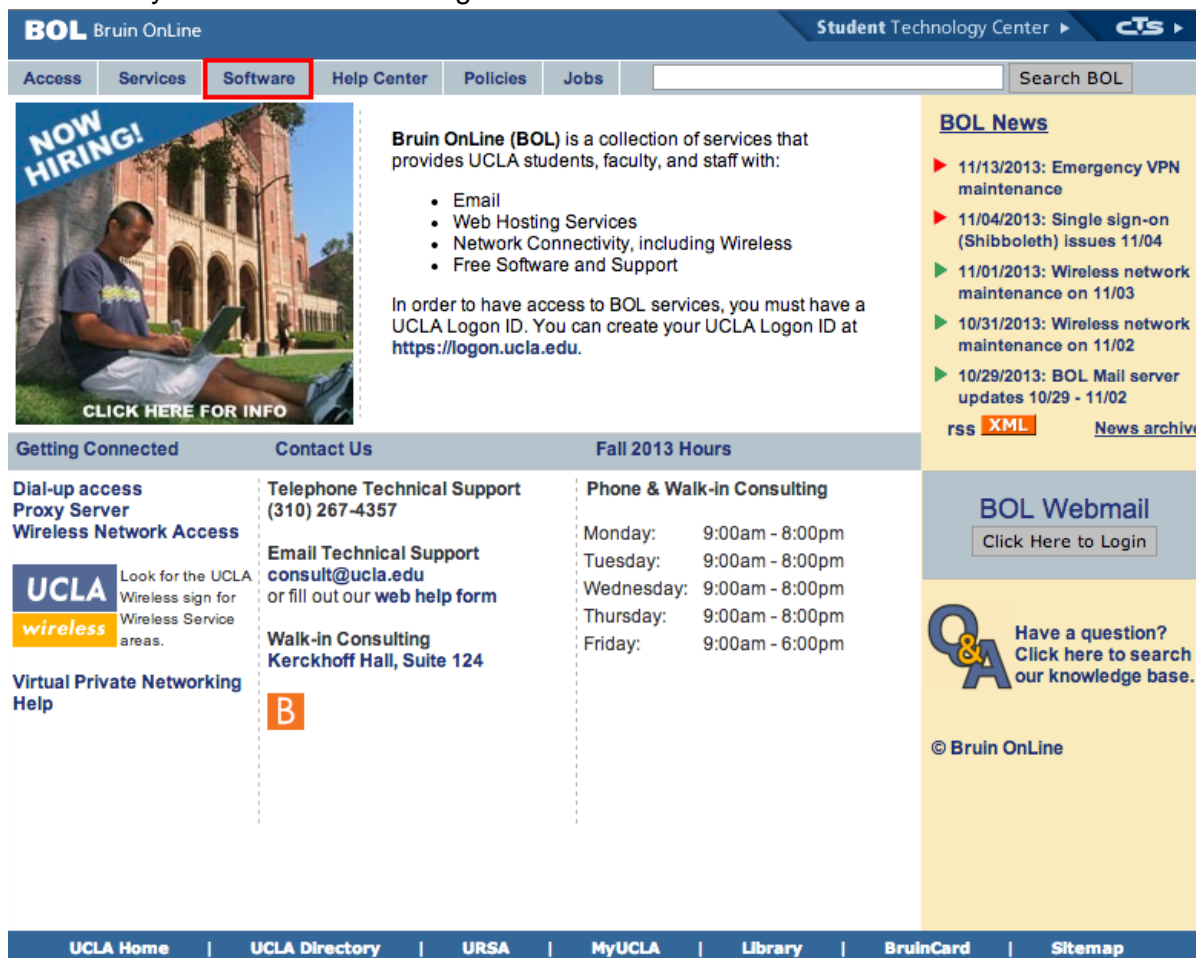
Downloading, Installing, and Updating Sophos Anti-Virus

Part 1: Downloading Sophos Anti-Virus

- 1) Open your Internet browser and go to www.bol.ucla.edu. *Only use Chrome or Firefox to download this installation.



- 2) Once on the page, click **Software** at the upper-left portion of the page in the grey menu bar, as indicated by the red box in the image below.



- 3) On this Software Downloads page, you will have two options. If you are downloading software for a computer running a windows operating system (XP, Vista, 7, or 8), click the **Windows Software Download** button as indicated by the red box. If you are downloading software for a Mac, click the **Macintosh Software Downloads** as indicated by the blue box in the picture below.

BOL Bruin OnLine Student Te

Access Services Software Help Center Policies Jobs

home >> software

Software Downloads

Bruin OnLine software is provided to access BOL services on Windows and Macintosh computers. Software titles are either free or licensed for use by eligible members of the UCLA community for use on University owned computers or home computers used to conduct business on the UCLA network. **Once you are no longer affiliated with UCLA, your license to use the software expires.**

On these pages you can find the latest Bruin OnLine-supported applications. To download them, click on the appropriate platform link to obtain a listing of available titles and download links.

We encourage users to regularly use an email client such as Mozilla Thunderbird, Outlook Express or Mail.app to download their email to a local machine rather than only leaving the messages on the email server. This ensures that you have a backup copy on your machine.

- 4) Presented with this list of available software, click on **Sophos Anti-Virus**.

BOL Bruin OnLine Student Te

Access Services Software Help Center Policies Jobs

home >> software >> win

Windows Software

Listed below are the latest Bruin OnLine software applications for Windows.

Software	
	CuteFTP Home 8 A very popular FTP client which allows you to transfer files between two computers - perfect for uploading your webpages to your BOL webspace. Features include drag and drop interface, resumable downloads, and SSL support.
	Sophos Anti-Virus Sophos Anti-Virus scans emails and downloaded files as well as your entire system for viruses. Sophos automatically updates itself and the virus definition files over the Internet, making sure you have the latest in virus protection on your computer.
	Cisco VPN Client The VPN provides an alternative to using the proxy server for remote access to campus resources as well as a secure method to authenticate to the campus wireless network.
	Front Door Software FrontDoorSoftware is a tool approved by the UCLA Police Department for deterring laptop theft and assisting in recovery of lost and stolen computers. Anyone with an @ucla.edu email address can download a copy of the program and activate it on a laptop for up to four years at no charge.

Bruin OnLine does not provide support for FrontDoorSoftware. For questions regarding its installation or use, please contact FrontDoorSoftware by email at techsupport@frontdoorsoftware.com or by phone at (303) 670-8800.

- 5) Again, if you are running a Windows machine, click **Sophos Anti-Virus for Windows (XP/Vista/7/8)**. If you have a Mac, click **Sophos Anti-Virus for Mac OS (10.4 or higher)**.

- 6) On the next page, login with your **UCLA Logon ID** and **Password**. This is your BOL account, the same one you would use for URSA and your UCLA email.



The screenshot shows the UCLA Logon page. At the top, there is a blue box with the UCLA logo and the word "LOGON" in white. Below this is a white box with a rounded border containing the "Sign In" form. The form has two input fields: "UCLA Logon ID (Get a Logon ID)" and "Password (Reset your password)". Below the password field is a "Sign In >" button with a red border and a "Help" link. At the bottom of the form box, there is a small footer: "Privacy, Security & Legal | Loaded: Tue, 17 Dec 2013 12:43:14 -0800".

- 7) Once logged in, click the button that reads **Accept & Download**. Your download should begin immediately.

By clicking on the "Accept" button below and authenticating using my UCLA Logon ID credentials, I certify that I have read, understand and agree to abide by the license terms and conditions governing the use of this Sophos software. The license terms and conditions specific to this agreement are available at the following University of California, Office of the President [link](#).

Accept & Download

Part 2: Installing and Updating Sophos Anti-Virus

- 8) After clicking **Accept & Download** return to <https://www.bol.ucla.edu/software/sophos/> by pressing the back button twice, or typing the address into your browser's navigation bar.
- 9) On this page once more, if you downloaded Sophos for Windows, click the button **Installation** highlighted by the red box. If you downloaded Sophos for Mac, click the button **Installation** highlighted by the blue box.

(Windows tutorial begins here, Mac tutorial skip to step 16)

Windows Installation

10) Follow the directions you are presented with after clicking **Installation**.

BOL Bruin OnLine Student Tec

Access
Services
Software
Help Center
Policies
Jobs

home >> software >> sophos

Sophos Anti-Virus

Sophos Anti-Virus protects your computers from the latest viruses from email, CD, floppy disk, network shares, instant messaging, web download etc. Using patented InterCheck technology, Sophos's "on-access" scanner provides constant real-time protection with minimal system overhead.

UCLA has negotiated an agreement with Sophos to license Sophos Anti-Virus products for UCLA staff, students, and faculty. The license agreement is valid through October 2015 and provides the right to install the software on:

- UCLA owned or leased computer systems
- personally owned computers of current UCLA students, staff and faculty

NOTE: We recommend that you only have one anti-virus program installed on your computer at a time. If you currently have another anti-virus program installed on your computer, and wish to use Sophos as your anti-virus program, you should completely uninstall the other anti-virus program before attempting to install Sophos. Failing to do so may prevent Sophos from installing properly or cause conflicts in operation.

Supported Operating Systems

Please download the installation file onto your desktop for your specific operating system. Then follow the setup instructions listed below. Additional help documentation is available from the Sophos website.

Download Link	Setup Instructions	Help Documentation
Sophos Anti-Virus for Windows (XP/Vista/7/8)	Installation	User Guides
Sophos Anti-Virus for Mac OS (10.4 or higher)	Installation	User Guides

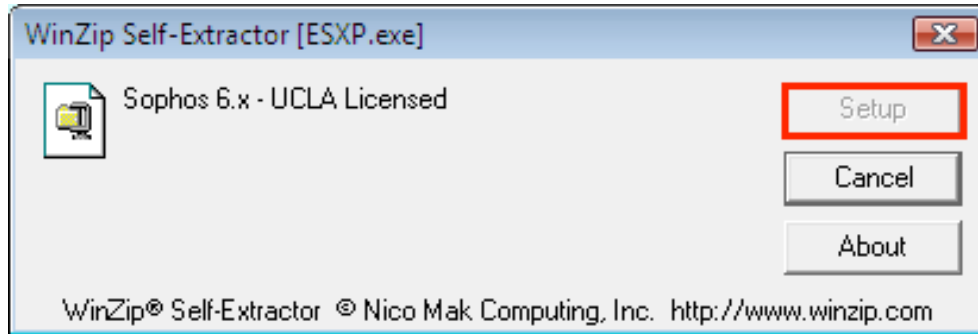
Unsupported Operating Systems

Although software is provided for additional operating systems, no technical support is provided. To download Sophos for additional operating systems, please visit:

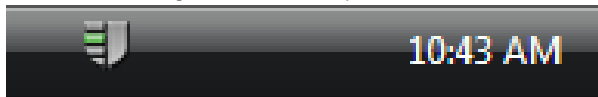
- <http://www.bol.ucla.edu/software/sophos/unsupported.html>

11) Double-click on the downloaded **ESXP.exe** file that should be either on your desktop or in the downloads folder.

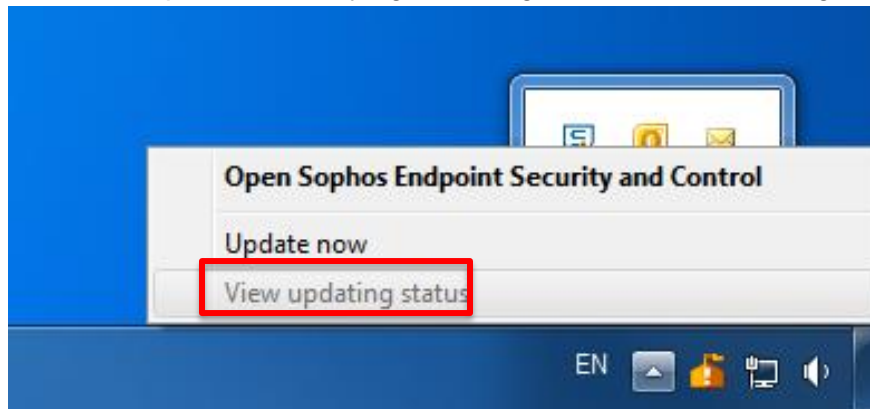
12) Click **Setup** and follow the directions to go through the installation process.



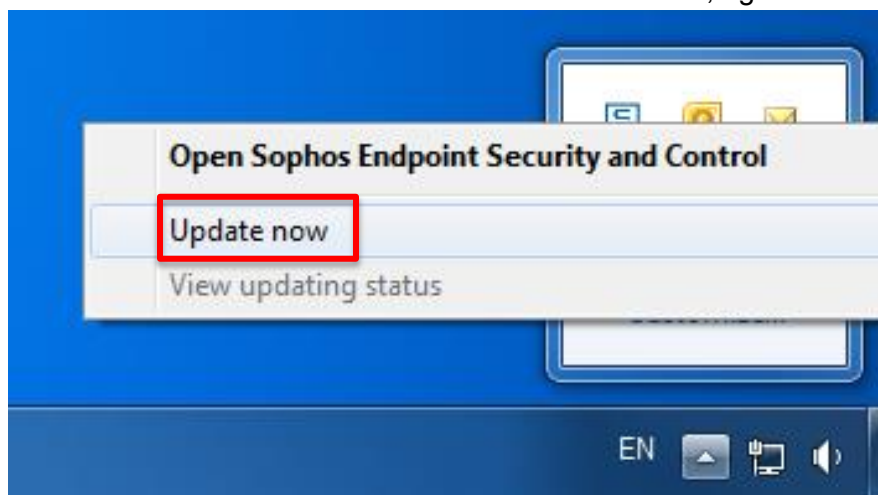
13) Once the installation is complete, you should find the Sophos Anti-Virus Icon in your system tray at the bottom-right corner of your screen.



14) Check the update status by right-clicking this icon and selecting **View updating status**.



15) If there is a small red circle with an "x" in it on the icon, right click the icon and select **Update now**.



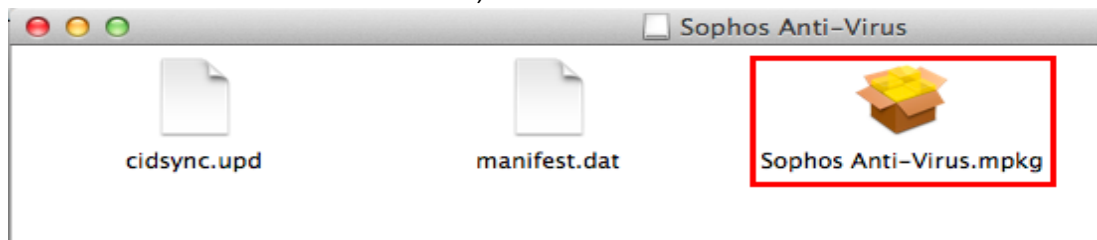
Mac Installation Tutorial

16) Follow the directions you are presented with after clicking **Installation**.

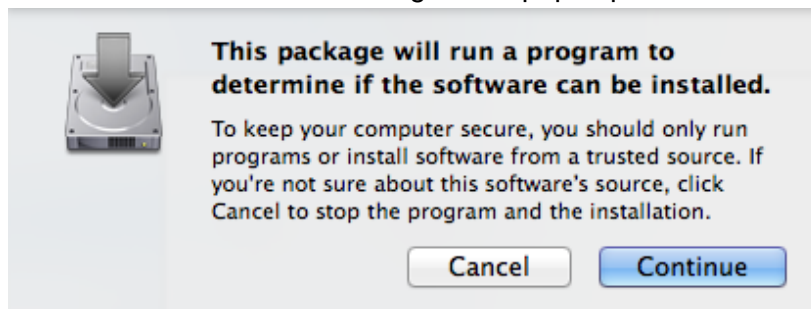
17) On your desktop or in the “Downloads” folder, find **SophosAntiVirus.dmg** (it may be called **savox7.dmg**) and open it.



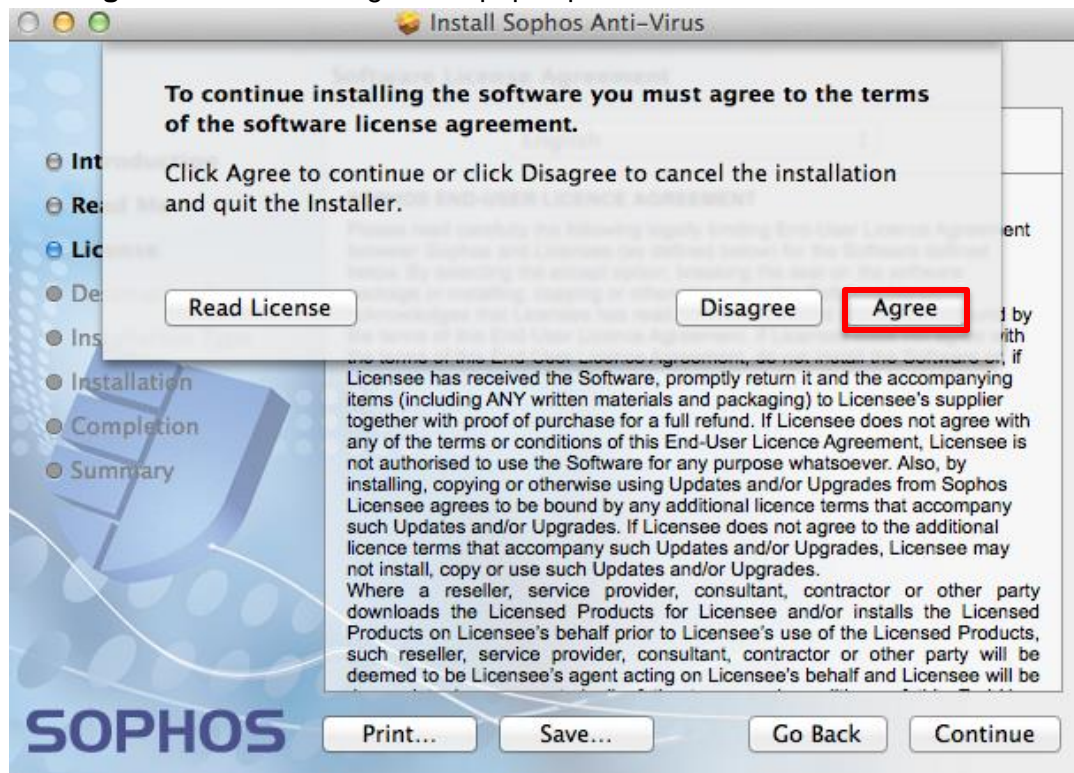
18) Double-click on the icon titled **Sophos Anti-Virus.mpkg**. (If a dialogue box appears saying that **Sophos Anti-Virus.mpkg** cannot be opened because it is from an unidentified developer, see the addendum at the end of this tutorial.)



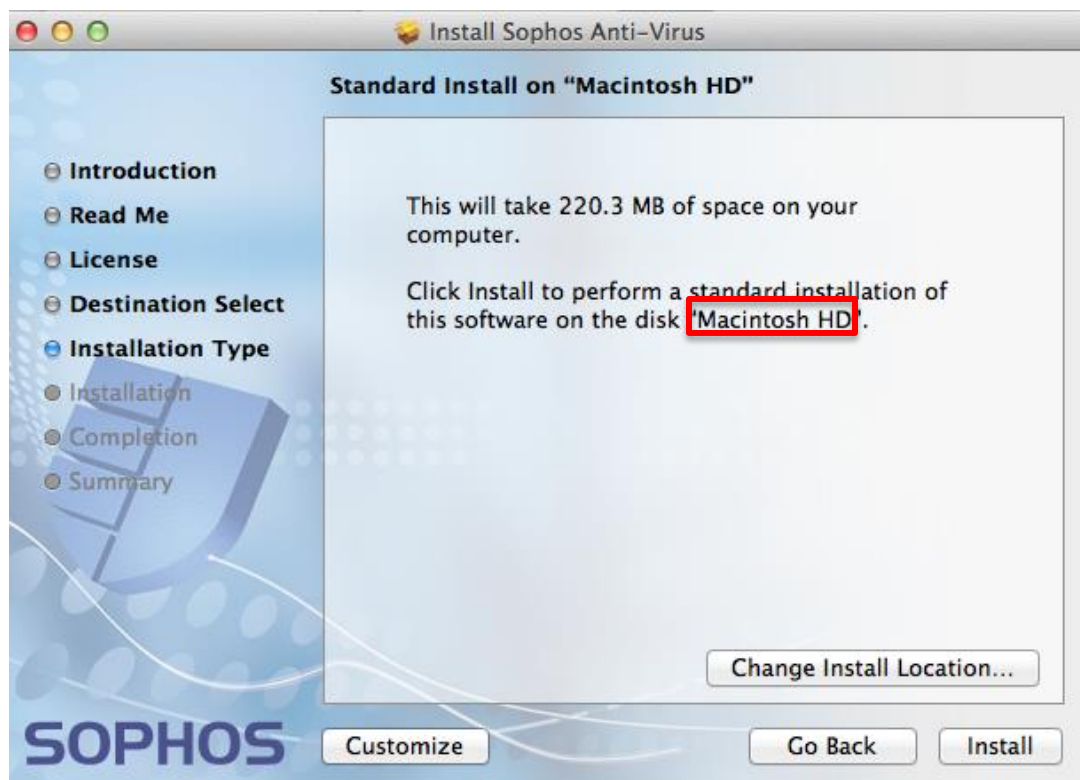
19) Click **Continue** when this dialogue box pops up.



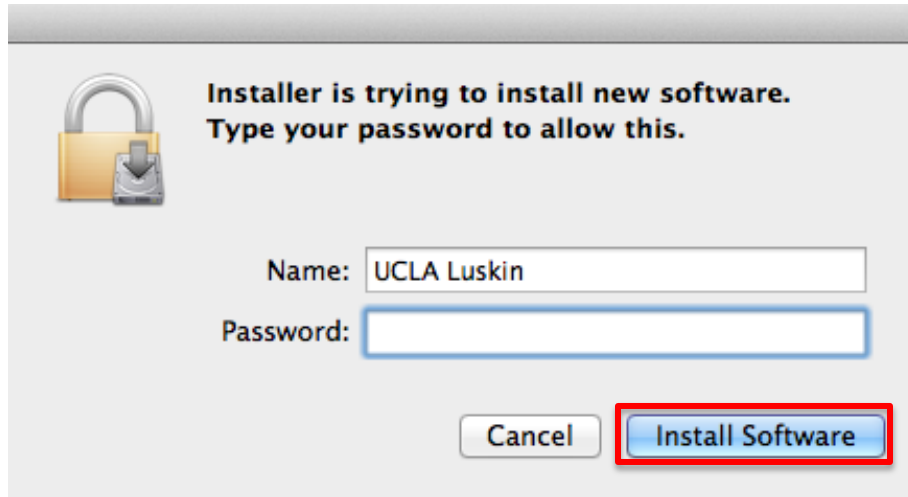
20) Click **Agree** when this dialogue box pops up.



21) When prompted to choose a location to install Sophos, make sure your **Macintosh Hard Drive** is selected and click **Install**.

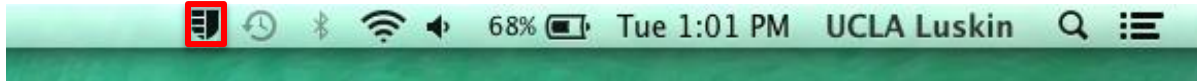


- 22) If prompted for authentication, enter the **username** and **password** you use to log on to your computer, and then click **Install Software**.

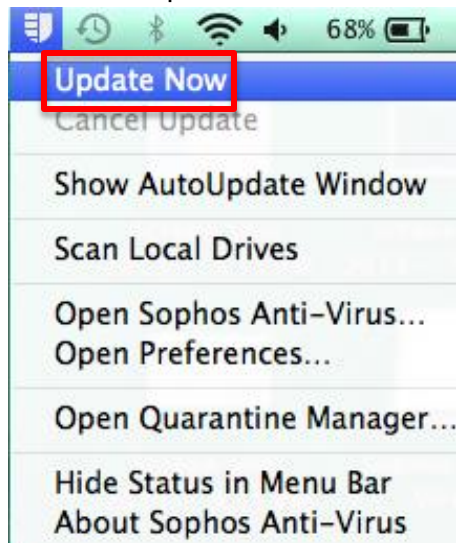


- 23) Wait patiently while the installation process completes.

- 24) Once complete, you should see the Sophos Anti-Virus Shield icon in your menu bar at the top right-hand corner of your screen.



- 25) To update Sophos Anti-Virus, click the **Sophos Shield Icon** in the menu bar and select **Update Now** from the drop-down menu.

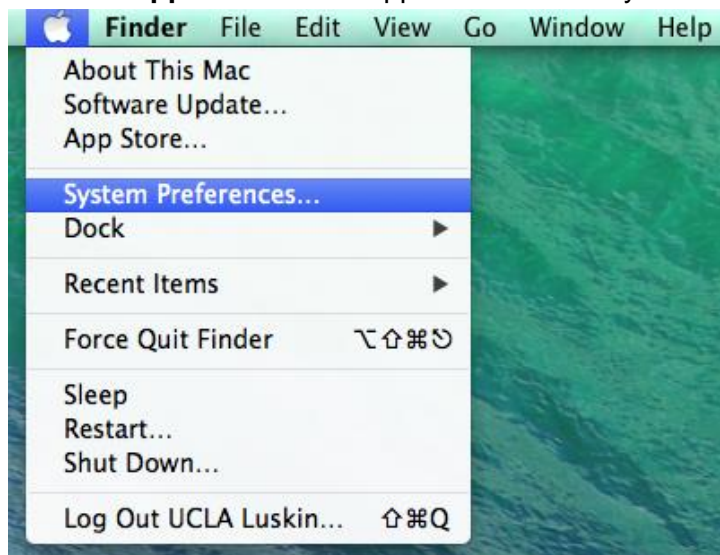


**Addendum: Mac Installation block due to “unidentified developer” issue.
(Beginning from step 18, Mac installation)**

- i. You should have been presented with the following pop-up dialogue box, click **OK**.



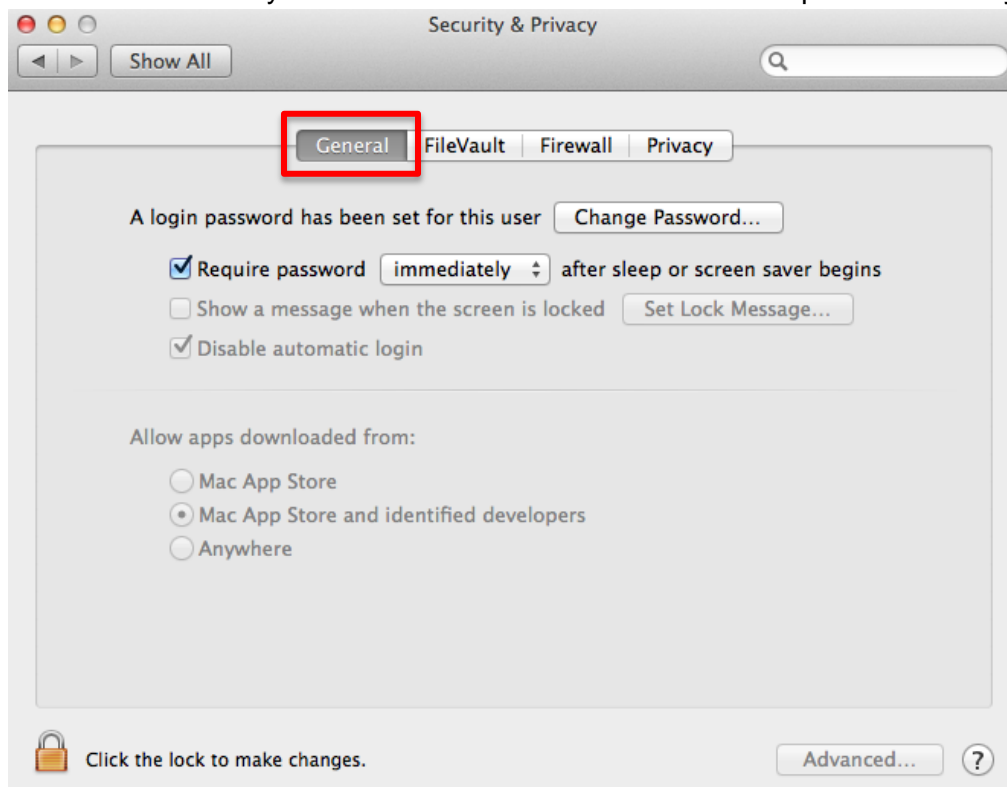
- ii. Click the **Apple Icon** in the upper-left corner of your screen.



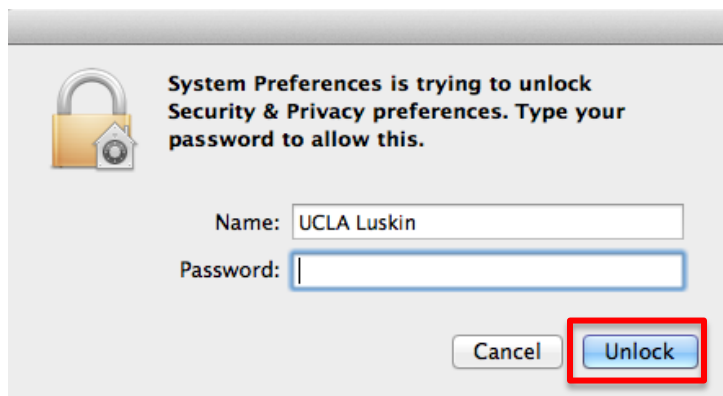
- iii. Go to **System Preferences -> Security & Privacy** (Third icon from the right in the top row).



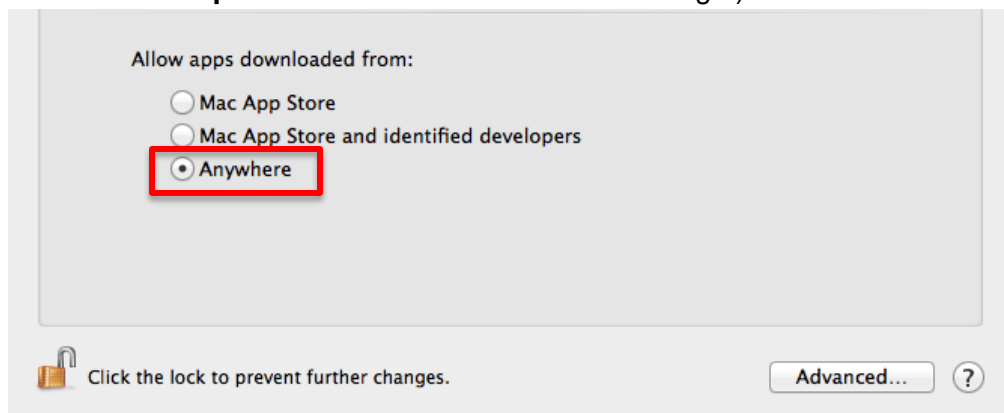
- iv. Click the tab that says **General** in the menu bar across the top of this Security & Privacy window.



- v. When for authentication, enter the **username** and **password** you use to log on to your computer, and then click **Unlock**.



- vi. In the bottom half of the window where it says **Allow apps downloaded from:** select **Anywhere**. (If the options are faded out, click the lock in the bottom-left corner of the window and enter your **username** and **password** in order to make this change.)



- vii. A warning will appear, click the button **Allow From Anywhere** to proceed.



- viii. Close the System Preferences window.



ix. Return to and proceed with step 18.