FOR MORE TUTORIALS, VISIT: luskin.ucla.edu/computing/tutorials

# Downloading, Installing, and Updating Sophos Anti-Virus

### Part 1: Downloading Sophos Anti-Virus

 Open your Internet browser and go to <u>www.bol.ucla.edu</u>. \*Only use Chrome or Firefox to download this installation.

Firefox 🔻		
BOL Bruin OnLine Home Page	+	
+ https://www.bol.ucla.edu		☆ ⊽ C
BOL Bruin OnLine		

2) Once on the page, click **Software** at the upper-left portion of the page in the grey menu bar, as indicated by the red box in the image below.



3) On this Software Downloads page, you will have two options. If you are downloading software for a computer running a windows operating system (XP, Vista, 7, or 8), click the Windows Software Download button as indicated by the red box. If you are downloading software for a Mac, click the Macintosh Software Downloads as indicated by the blue box in the picture below.

BOL	Bruin OnLine					Student Tee
Access	Services	Software	Help Center	Policies	Jobs	
home >>	software					

### Software Downloads

Bruin OnLine software is provided to access BOL services on Windows and Macintosh computers. Software titles are either free or licensed for use by eligible members of the UCLA community for use on University owned computers or home computers used to conduct business on the UCLA network. Once you are no longer affiliated with UCLA, your license to use the software expires.

On these pages you can find the latest Bruin OnLine-supported applications. To download them, click on the appropriate platform link to obtain a listing of available titles and download links.

We encourage users to regularly use an email client such as Mozilla Thunderbird, Outlook Express or Mail.app to download their email to a local machine rather than only leaving the messages on the email server. This ensures that you have a backup copy on your machine.



4) Presented with this list of available software, click on Sophos Anti-Virus.

BOL	Bruin OnLine					Student T
Access	Services	Software	Help Center	Policies	Jobs	
home >>	software >>	win				

#### Windows Software

Listed below are the latest Bruin OnLine software applications for Windows.

Softwa	re	
U	CuteFTP Home 8	A very popular FTP client which allows you to transfer files between two computers - perfect for uploading your webpages to your BOL webspace. Features include drag and drop interface, resumable downloads, and SSL support.
IJ	Sophos Anti- Virus	Sophos Anti-Virus scans emails and downloaded files as well as your entire system for viruses. Sophos automatically updates itself and the virus definition files over the Internet, making sure you have the latest in virus protection on your computer.
cisco.	Cisco VPN Client	The VPN provides an alternative to using the proxy server for remote access to campus resources as well as a secure method to authenticate to the campus wireless network.
<b>A</b>	Front Door Software	FrontDoorSoftware is a tool approved by the UCLA Police Department for deterring laptop theft and assisting in recovery of lost and stolen computers. Anyone with an @ucla.edu email address can download a copy of the program and activate it on a laptop for up to four years at no charge. Bruin OnLine does not provide support for FrontDoorSoftware. For questions regarding its installation or use, please contact FrontDoorSoftware by email at techsupport@frontdoorsoftware.com or by phone at (303) 670-8800.

5) Again, if you are running a Windows machine, click **Sophos Anti-Virus for Windows (XP/Vista/7/8)**. If you have a Mac, click **Sophos Anti-Virus for Mac OS (10.4 or higher)**.

6) On the next page, login with your **UCLA Logon ID** and **Password**. This is your BOL account, the same one you would use for URSA and your UCLA email.

UCLA	logon		
Sign In			
UCLA Logon ID	( <u>Get a Logon ID</u> )		
Password ( <u>Reset</u>	your password)		
Sign In >	Help		
Niuna, Canuity & Land I	Landadi Tura 17 Dag 2012 12:	42-14 0900	

7) Once logged in, click the button that reads **Accept & Download**. Your download should begin immediately.

By clicking on the "Accept" button below and authenticating using my UCLA Logon ID credentials, I certify that I have read, understand and agree to abide by the license terms and conditions governing the use of this Sophos software. The license terms and conditions specific to this agreement are available at the following University of California, Office of the President link.

Accept & Download

## Part 2: Installing and Updating Sophos Anti-Virus

- 8) After clicking **Accept & Download** return to <u>https://www.bol.ucla.edu/software/sophos/</u> by pressing the back button twice, or typing the address into your browser's navigation bar.
- 9) On this page once more, if you downloaded Sophos for Windows, click the button **Installation** highlighted by the red box. If you downloaded Sophos for Mac, click the button **Installation** highlighted by the blue box.

# (Windows tutorial begins here, Mac tutorial skip to step 16)

## Windows Installation

10) Follow the directions you are presented with after clicking Installation.

BOL	Bruin OnLine					Student Tec
Access	Services	Software	Help Center	Policies	Jobs	
home >>	software >>	sophos				

### Sophos Anti-Virus

Sophos Anti-Virus protects your computers from the latest viruses from email, CD, floppy disk, network shares, instant messaging, web download etc. Using patented InterCheck technology, Sophos's "on-access" scanner provides constant real-time protection with minimal system overhead.

UCLA has negotiated an agreement with Sophos to license Sophos Anti-Virus products for UCLA staff, students, and faculty. The license agreement is valid through October 2015 and provides the right to install the software on:

- · UCLA owned or leased computer systems
- · personally owned computers of current UCLA students, staff and faculty

**NOTE:** We recommend that you only have one anti-virus program installed on your computer at a time. If you currently have another anti-virus program installed on your computer, and wish to use Sophos as your anti-virus program, you should completely uninstall the other anti-virus program before attempting to install Sophos. Failing to do so may prevent Sophos from installing properly or cause conflicts in operation.

#### Supported Operating Systems

Please download the installation file onto your desktop for your specific operating system. Then follow the setup instructions listed below. Additional help documentation is available from the Sophos website.

Download Link	Setup Instructions	Help Documentation
Sophos Anti-Virus for Windows (XP/Vista/7/8)	Installation	User Guides
Sophos Anti-Virus for Mac OS (10.4 or higher)	Installation	User Guides

#### Unsupported Operating Systems

Although software is provided for additional operating systems, no technical support is provided. To download Sophos for additional operating systems, please visit:

- http://www.bol.ucla.edu/software/sophos/unsupported.html
- 11) Double-click on the downloaded **ESXP.exe** file that should be either on your desktop or in the downloads folder.

12) Click Setup and follow the directions to go through the installation process.



13) Once the installation is complete, you should find the Sophos Anti-Virus Icon in your system tray at the bottom-right corner of your screen.



14) Check the update status by right-clicking this icon and selecting View updating status.



15) If there is a small red circle with an "x" in it on the icon, right click the icon and select **Update now**.

Open Sophos Endpoi	int Security and Contro
Update now	
View updating status	

# **Mac Installation Tutorial**

- 16) Follow the directions you are presented with after clicking Installation.
- 17) On your desktop or in the "Downloads" folder, find **SophosAntiVirus.dmg** (it may be called **savosx7.dmg**) and open it.



18) Double-click on the icon titled Sophos Anti-Virus.mpkg. (If a dialogue box appears saying that Sophos Anti-Virus.mpkg cannot be opened because it is from an unidentified developer, see the addendum at the end of this tutorial.)



19) Click **Continue** when this dialogue box pops up.

This package will run a program to determine if the software can be installed.
To keep your computer secure, you should only run programs or install software from a trusted source. If you're not sure about this software's source, click Cancel to stop the program and the installation.
Cancel

### 20) Click Agree when this dialogue box pops up.

00		🥪 İnsta	all Sophos Anti-	Virus		-			
8	To continue installing the software you must agree to the terms of the software license agreement.								
⊖ Int ⊖ Re	Click Agree to and quit the Ins	continue or c staller.	lick Disagree to	cancel the insta	llation				
0 Lic						ent			
De	Read License			Disagree	Agree	i by			
e Install e Comp e Summ	ation letion fary	Licensee has r items (including together with p any of the term not authorised installing, copy Licensee agree such Updates i licence terms ti not install, copy Where a ress downloads the Products on Li such reseller, deemed to be	eceived the Software g ANY written materia roof of purchase for a is or conditions of this to use the Software f ing or otherwise usin, es to be bound by any and/or Upgrades. If L hat accompany such y or use such Update eller, service provide a Licensed Products censee's behalf prior service provider, cc Licensee's agent acti	, promptly return it a als and packaging) to a full refund. If Licens s End-User Licence / or any purpose what g Updates and/or Up y additional licence to icensee does not ag Updates and/or Upgrades. ler, consultant, con for Licensee and// to Licensee's use o onsultant, contractor ng on Licensee's be	nd the accompan b Licensee's supp see does not agre Agreement, Licen isoever. Also, by ogrades from Sop erms that accomp ree to the addition rades, Licensee in thractor or othe or installs the Li f the Licensed Pr or other party half and Licensee	ying lier e with see is hos pany nal may r party censed oducts will be a will be			
50F	PHOS	Print	Save	Go Ba	ack Con	tinue			

21) When prompted to choose a location to install Sophos, make sure your **Macintosh Hard Drive** is selected and click **Install**.



22) If prompted for authentication, enter the **username** and **password** you use to log on to your computer, and then click **Install Software**.

Installer is Type your j	trying to install new software. password to allow this.
Name:	UCLA Luskin
Password:	
	Cancel Install Software

- 23) Wait patiently while the installation process completes.
- 24) Once complete, you should see the Sophos Anti-Virus Shield icon in your menu bar at the top righthand corner of your screen.

Ð	0	*	((1-	•	68% 🔳	Tue 1:01 PM	UCLA Luskin	Q	Ξ

25) To update Sophos Anti-Virus, click the **Sophos Shield Icon** in the menu bar and select **Update Now** from the drop-down menu.



## Addendum: Mac Installation block due to "unidentified developer" issue. (Beginning from step 18, Mac installation)

i. You should have been presented with the following pop-up dialogue box, click OK.



ii. Click the Apple Icon in the upper-left corner of your screen.



iii. Go to System Preferences -> Security & Privacy (Third icon from the right in the top row).



iv. Click the tab that says General in the menu bar across the top of this Security & Privacy window.

00	Security & Privacy				
Show All		Q			
A login password	General FileVault Firewal	II Privacy ange Password			
Require password immediately + after sleep or screen saver begins					
Show a me	essage when the screen is locked	Set Lock Message			
🗹 Disable au	tomatic login				
Allow apps downl Mac App S Mac App S Anywhere	loaded from: itore itore and identified developers				
Click the lock to make of	hanges.	Advanced ?			

v. When for authentication, enter the **username** and **password** you use to log on to your computer, and then click **Unlock**.

System Preferences is trying to unlock Security & Privacy preferences. Type your password to allow this.		
Name: UCLA Luskin		
Password:		
Cancel		

vi. In the bottom half of the window where it says **Allow apps downloaded from:** select **Anywhere**. (If the options are faded out, click the lock in the bottom-left corner of the window and enter your **username** and **password** in order to make this change.)

Allow apps downloaded from: Mac App Store Mac App Store and identified developers Anywhere	
Click the lock to prevent further changes.	Advanced ?

vii. A warning will appear, click the button Allow From Anywhere to proceed.

Show All	Security & Privacy	
A logir	Choosing "Anywhere" makes your Mac less secure. Instead, you can allow an individual application from an unknown developer by control-clicking its icon and selecting Open.	
	Allow From Anywhere Cancel egins	

viii. Close the System Preferences window.

00	Security & Privacy	
	Show All	Q
	General FileVault Firewall Privacy	
	A login password has been set for this user Change Passwo	ord
	Require password immediately + after sleep or sc	reen saver begins
	Show a message when the screen is locked Set Loci	k Message
	Allow apps downloaded from:	
	O Mac App Store	
	Mac App Store and identified developers	
	• Anywhere	
📔 Clic	ick the lock to prevent further changes.	Advanced ?

ix. Return to and proceed with step 18.