Los Angeles County

Quality Of Life Index

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UCLA Luskin School of Public Affairs

Survey Conducted:
March 9-16, 2016

Fairbank, Maslin, Maullin, Metz & Associates – FM3
Methodology

- 1,401 survey interviews throughout Los Angeles County
- Overall margin of error: ±2.6%
- A mix of Random Digit Dial telephone and online methodologies
- 75% of interviews conducted by telephone (27% cell; 73% landline) and 25% online (specifically targeted residents under 50 years old)
- 86% of interviews conducted in English, 14% in Spanish
- Data weighted to match expected proportions of residents by age, gender, ethnicity and region
Calculating the Index

- Respondents rated their satisfaction with up to 40 aspects of quality of life assigned to nine categories.
- The categories were randomized as were the aspects within the categories.
- The aspects in each category were ranked against each other for salience and an index score was created for all nine categories.
- Respondents also ranked the categories against each other through a randomized series of forced choice match-up questions (six per respondent).
- The category index scores were then combined and weighted by salience to create an overall index score.
Key Findings

- Overall satisfaction score of **59**, slightly above the midpoint of 55. Ratings for the satisfaction categories separate into three groupings: positive, neutral and negative.

- Neighborhood quality, health care and ethnic and race relations are rated highest, while jobs, the economy, and cost of living are rated most negatively.

- There are profound differences between ethnic groups when it comes to economic distress: While one in 10 white respondents have recently worried about going hungry, more than four in 10 Latinos—and a majority of Latino men—have experienced that fear, and a similar number have worried about becoming homeless.

- Many of these results—particularly those concerning financial, cost of living and economic fairness issues—reveal clear differences by class, often exceeding those for either race or ethnicity.
Los Angeles County Quality of Life Index
Los Angeles County Quality of Life Index

59

10  55  100
The categories can be divided into positive, neutral and negative tiers.

<table>
<thead>
<tr>
<th>Category</th>
<th>Index Score</th>
<th>Category</th>
<th>Index Score</th>
<th>Category</th>
<th>Index Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Education</td>
<td>54</td>
<td>Public safety</td>
<td>64</td>
<td>Your neighborhood</td>
<td>71</td>
</tr>
<tr>
<td>Jobs and the economy</td>
<td>52</td>
<td>The environment</td>
<td>61</td>
<td>Health care</td>
<td>70</td>
</tr>
<tr>
<td>Cost of living</td>
<td>50</td>
<td>Transportation</td>
<td>58</td>
<td>Relations between people of different races, ethnicities and religions</td>
<td>69</td>
</tr>
</tbody>
</table>
## Negative Tier

<table>
<thead>
<tr>
<th>Category</th>
<th>Index Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Education</td>
<td>54</td>
</tr>
<tr>
<td>Jobs and the economy</td>
<td>52</td>
</tr>
<tr>
<td>Cost of living</td>
<td>50</td>
</tr>
</tbody>
</table>
Access to higher education, including community colleges and four-year universities, in Los Angeles County

The choices of K-12 schools parents have

The overall quality of K-12 public education in Los Angeles County

The training children and young adults receive for the jobs of the future

The level of funding for K-12 public education in Los Angeles County

Q6. The **FIRST/NEXT** questions have to do with education. How satisfied are you with ________?

Q7. And of the items I just read, which is the most important to you?
Latinos/Asians are more likely to be satisfied with the quality of public education.

The overall quality of K-12 public education in Los Angeles County (Ethnicity)

- Whites: 53
- African-Americans: 54
- Latinos: 60
- Asians: 60

Q6a. The **FIRST/NEXT** questions have to do with education. How satisfied are you with _________?
Satisfaction with the quality of education is lower among residents with greater educational attainment.

The overall quality of K-12 public education in Los Angeles County (Education)

- High School Educated: 63
- High School Graduate: 62
- Some College Education: 56
- Four-year College Graduates: 54
- Post-Graduate Educated: 50

Q6a. The FIRST/NEXT questions have to do with education. How satisfied are you with ________?
Satisfaction with public education is lowest on the Westside.

The overall quality of K-12 public education in Los Angeles County (Geography)

- Westside: 52
- Central Los Angeles: 55
- Gateway: 56
- North County: 58
- San Fernando Valley: 58
- South Bay Cities: 58
- San Gabriel Valley: 60

Q6a. The FIRST/NEXT questions have to do with education. How satisfied are you with _________?
Jobs and the Economy

Satisfaction

- With your job: 75
- With the prospect of keeping your current job: 75
- With your ability to get ahead financially: 59
- That the LA area economy works in a way that is fair to people like you: 58
- With your financial security in retirement: 57
- With your prospects for getting a good job: 44

Importance

- Satisfaction:
  - With your job: 12%
  - With the prospect of keeping your current job: 6%
  - With your ability to get ahead financially: 24%
  - That the LA area economy works in a way that is fair to people like you: 18%
  - With your financial security in retirement: 35%
  - With your prospects for getting a good job: 2%

Q17. The **FIRST/NEXT** questions have to do with jobs and the economy. How satisfied are you ________?
Q18. And of the items I just read, which is the most important to you?
Asian residents are somewhat more satisfied with their ability to get ahead financially.

*With your ability to get ahead financially*

(Ethnicity)

- **African-Americans**: 57
- **Latinos**: 58
- **Whites**: 60
- **Asians**: 63

Q17e. The **FIRST/NEXT** questions have to do with **jobs and the economy**, How satisfied are you _________?
There is a large disparity in satisfaction with the fairness of the LA economy based on income.

That the LA area economy works in a way that is fair to people like you

(Income)

- <$30,000: 52
- $30,000-$60,000: 58
- $60,000-$120,000: 59
- $120,000+: 71
Younger residents are most concerned with their financial security in retirement.

With your financial security in retirement

(Age)

18-29
30-39
40-49
50-64
65-74
75+

51
52
54
60
61
69

Q17d. The FIRST/NEXT questions have to do with jobs and the economy. How satisfied are you _________?
Lower income residents are far more concerned with their financial security.

*With your financial security in retirement*

(Income)

- <$30,000: 49
- $30,000-$60,000: 54
- $60,000-$120,000: 58
- $120,000+: 73
What you pay for food and basic household goods: 56%
What you pay for basic utilities such as electricity, natural gas and water: 53%
What you pay for transportation, including gasoline and other costs: 53%
What you pay for housing, mortgages or rents: 51%
What you pay in taxes: 46%

Q10. The **FIRST/NEXT** questions have to do with the **cost of living**. How satisfied are you with ________?
Q11. And of the items I just read, which is the most important to you?
Residents from all income groups are not satisfied with the cost of housing.

What you pay for housing, mortgages or rents

(Income)

- <$60,000: 48
- $60,000-$120,000: 51
- $120,000+: 54

Q10a. The FIRST/NEXT questions have to do with the cost of living. How satisfied are you with _________?
Satisfaction with the cost of housing is highest among older residents.

What you pay for housing, mortgages or rents

(Age)

18-29: 46
30-39: 44
40-49: 50
50-64: 52
65-74: 59
75+: 64
Latinos are less satisfied with the cost of housing than other residents.

What you pay for housing, mortgages or rents (Ethnicity)

- Latinos: 47
- African-Americans: 54
- Whites: 56
- Asians: 56
Residents between 30 and 64 are particularly dissatisfied with taxes.

What you pay in taxes

(Age)

18-29: 51
30-39: 43
40-49: 42
50-64: 44
65-74: 49
75+: 54

Q10e. The FIRST/NEXT questions have to do with the cost of living. How satisfied are you with _________?
Concerns about Hunger and Homelessness
Nearly a third of respondents felt extreme economic distress in recent years.

In the last few years, have you worried about you and your family **going hungry** because you could not afford the cost of food?

- Yes: 29%
- No: 70%
- DK/NA: 2%

In the last few years, have you worried about losing your home and **becoming homeless** as a result?

- Yes: 31%
- No: 67%
- DK/NA: 2%

NOTE: The responses to these questions were not used to calculate the Quality of Life Index.
Half of residents with annual incomes under $30,000 worried about hunger.

By Income

Q27. In the last few years, have you worried about you and your family going hungry because you could not afford the cost of food? (N=1187)

<table>
<thead>
<tr>
<th>Income</th>
<th>Total Yes</th>
<th>Total No</th>
<th>Undecided</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;$30K</td>
<td>49%</td>
<td>2%</td>
<td>2%</td>
</tr>
<tr>
<td>$30K-$60K</td>
<td>33%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>$60K-$90K</td>
<td>24%</td>
<td>2%</td>
<td>0%</td>
</tr>
<tr>
<td>$90K-$120K</td>
<td>11%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>$120K-$150K</td>
<td>8%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>$150K+</td>
<td>6%</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>

(<% of Sample) (28%) (21%) (14%) (7%) (5%) (8%)
Latinos are, by far, the most likely to have worried about hunger.

By Ethnicity

- Latinos: 44% Total Yes, 2% Total No, 54% Undecided (46% of Sample)
- African-Americans: 18% Total Yes, 0% Total No, 82% Undecided (8% of Sample)
- Whites: 18% Total Yes, 0% Total No, 89% Undecided (25% of Sample)
- Asians: 18% Total Yes, 0% Total No, 79% Undecided (15% of Sample)
Men were significantly more likely to worry about hunger.

*By Gender*

<table>
<thead>
<tr>
<th>Gender</th>
<th>Total Yes</th>
<th>Total No</th>
<th>Undecided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Men</td>
<td>33%</td>
<td>66%</td>
<td>1%</td>
</tr>
<tr>
<td>Women</td>
<td>25%</td>
<td>73%</td>
<td>2%</td>
</tr>
</tbody>
</table>

(49% of Sample)
Over half of residents with incomes below $30K and a quarter of those with incomes up to $120K feared homelessness.  

By Income

<table>
<thead>
<tr>
<th>Income</th>
<th>Total Yes</th>
<th>Total No</th>
<th>Undecided</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;$30K</td>
<td>54%</td>
<td>44%</td>
<td>2%</td>
</tr>
<tr>
<td>$30K-$60K</td>
<td>32%</td>
<td>68%</td>
<td>0%</td>
</tr>
<tr>
<td>$60K-$90K</td>
<td>30%</td>
<td>70%</td>
<td>1%</td>
</tr>
<tr>
<td>$90K-$120K</td>
<td>24%</td>
<td>76%</td>
<td>0%</td>
</tr>
<tr>
<td>$120K-$150K</td>
<td>5%</td>
<td>95%</td>
<td>0%</td>
</tr>
<tr>
<td>$150K+</td>
<td>9%</td>
<td>90%</td>
<td>1%</td>
</tr>
</tbody>
</table>

(29% of Sample) (20%) (14%) (7%) (5%) (9%)

Q28. In the last few years, have you worried about losing your home and becoming homeless as a result? (N=1172)
The fear of homelessness was very strong among working people earning less than $30K.

By Employed Income

- Total Yes
- Total No
- Undecided

<table>
<thead>
<tr>
<th>Income Range</th>
<th>Total Yes</th>
<th>Total No</th>
<th>Undecided</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;$30K</td>
<td>59%</td>
<td>39%</td>
<td>2%</td>
</tr>
<tr>
<td>$30K-$60K</td>
<td>35%</td>
<td>65%</td>
<td>0%</td>
</tr>
<tr>
<td>$60K+</td>
<td>23%</td>
<td>77%</td>
<td>1%</td>
</tr>
</tbody>
</table>

(12% of Sample)  (13% of Sample)  (25% of Sample)
Nearly half of renters feared losing their home and becoming homeless.

By Residence

<table>
<thead>
<tr>
<th></th>
<th>Homeowners</th>
<th>Renters</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Yes</td>
<td>18%</td>
<td>44%</td>
</tr>
<tr>
<td>Total No</td>
<td>81%</td>
<td>55%</td>
</tr>
<tr>
<td>Undecided</td>
<td>1%</td>
<td>1%</td>
</tr>
</tbody>
</table>

(45% of Sample)

Q28. In the last few years, have you worried about losing your home and becoming homeless as a result? (N=1172)
## Positive Tier

### Quality of Life Index

**59**

### Category | Index Score
--- | ---
Your neighborhood | 71
Health care | 70
Relations between people of different races, ethnicities and religions | 69
### Neighborhood Quality

#### Satisfaction

<table>
<thead>
<tr>
<th>Category</th>
<th>Satisfaction</th>
<th>Importance</th>
</tr>
</thead>
<tbody>
<tr>
<td>The availability of fresh, nutritious groceries near your home</td>
<td>75</td>
<td>30%</td>
</tr>
<tr>
<td>The overall physical condition and quality of your neighborhood</td>
<td>71</td>
<td>40%</td>
</tr>
<tr>
<td>The quality and availability of parks and recreation areas near your home</td>
<td>71</td>
<td>14%</td>
</tr>
<tr>
<td>The rate of growth and development near your home</td>
<td>65</td>
<td>15%</td>
</tr>
</tbody>
</table>

Q23. The FIRST/NEXT questions are related to your neighborhood. How satisfied are you with ________?
Q24. And of the items I just read, which is the most important to you?
Homeowners are far more satisfied with their neighborhoods than renters.

The overall physical condition and quality of your neighborhood
(Residence)

- Homeowners: 75
- Renters: 67
Neighborhood satisfaction increases with income.

The overall physical condition and quality of your neighborhood (Income)

- <$60,000: 67
- $60,000-$120,000: 72
- $120,000+: 79

Q23a. The FIRST/NEXT questions are related to your neighborhood. How satisfied are you with _________?
Residents of the Westside and San Gabriel Valley are most satisfied with the quality of their neighborhood.

The overall physical condition and quality of your neighborhood (Geography)

<table>
<thead>
<tr>
<th>Geography</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Westside</td>
<td>78</td>
</tr>
<tr>
<td>San Gabriel Valley</td>
<td>76</td>
</tr>
<tr>
<td>North County</td>
<td>74</td>
</tr>
<tr>
<td>South Bay Cities</td>
<td>73</td>
</tr>
<tr>
<td>San Fernando Valley</td>
<td>70</td>
</tr>
<tr>
<td>Gateway</td>
<td>67</td>
</tr>
<tr>
<td>Central Los Angeles</td>
<td>64</td>
</tr>
</tbody>
</table>

Q23a. The **FIRST/NEXT** questions are related to your neighborhood. How satisfied are you with ________?
**Health Care**

<table>
<thead>
<tr>
<th>Category</th>
<th>Satisfaction</th>
<th>Importance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your access to medical care when you need it</td>
<td>75</td>
<td>27%</td>
</tr>
<tr>
<td>The quality of health care you and/or your immediate family receive</td>
<td>73</td>
<td>34%</td>
</tr>
<tr>
<td>Your ability to choose doctors, hospitals and medical services</td>
<td>71</td>
<td>17%</td>
</tr>
<tr>
<td>The amount you pay for the health care you and/or your immediate family receive</td>
<td>66</td>
<td>21%</td>
</tr>
</tbody>
</table>

Q19. The **FIRST/NEXT** questions have to do with health care. How satisfied are you with ________?  
Q20. And of the items I just read, which is the most important to you?
There is a substantial income divide in satisfaction with health care quality.

The quality of health care you and/or your immediate family receive

(Income)

- <$30,000: 67
- $30,000-$60,000: 72
- $60,000-$90,000: 70
- $90,000-$120,000: 78
- $120,000-$150,000: 84
- $150,000+: 81

Q19a. The FIRST/NEXT questions have to do with health care. How satisfied are you with _______?
Older residents are more satisfied with the quality of health care.

The quality of health care you and/or your immediate family receive

(Age)

- 18-39: 67
- 40-49: 72
- 50-64: 76
- 65+: 80

Q19a. The FIRST/NEXT questions have to do with health care. How satisfied are you with _________?
Q8. The FIRST/NEXT questions have to do with relations between people of different races, ethnicities and religions in Los Angeles County. How satisfied are you with _________?

Q9. And of the items I just read, which is the most important to you?
Rating of relations with different ethnic/racial groups does not vary significantly by respondent’s race/ethnicity.

Your relations with different ethnic and racial groups in Los Angeles County

(Ethnicity)

- Asians: 74
- Latinos: 75
- African-Americans: 77
- Whites: 78
But, white residents are far more likely to be satisfied with their level of acceptance.

How people like you are accepted in our local society
(Ethnicity)

- Asians: 70
- Latinos: 72
- African-Americans: 66
- Whites: 82
All races/ethnicities rate their interactions with law enforcement positively, but white residents are far more satisfied.

Your interactions with local law enforcement
(Ethnicity)

- Asians: 70
- Latinos: 66
- African-Americans: 65
- Whites: 79
Satisfaction with the impact of immigrants varies by race/ethnicity.

The overall impact immigrants from other countries are having on this region (Ethnicity)

- Latinos: 69
- African-Americans: 61
- Whites: 61
- Asians: 66
Neutral Tier

<table>
<thead>
<tr>
<th>Category</th>
<th>Index Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public safety</td>
<td>64</td>
</tr>
<tr>
<td>The environment</td>
<td>61</td>
</tr>
<tr>
<td>Transportation</td>
<td>58</td>
</tr>
</tbody>
</table>
Q4. The FIRST/NEXT questions are related to public safety. On a scale of one to ten, how satisfied are you with ______?

Q5. And of the items I just read, which is the most important to you?
White residents stand out in their satisfaction with safety from violent crime.

Your safety from violent crime
(Ethnicity)

- African-Americans: 60
- Latinos: 61
- Asians: 63
- Whites: 70

Q4b. The FIRST/NEXT questions are related to public safety. On a scale of one to ten, how satisfied are you with _____?
The Environment

Q21. The **FIRST/NEXT** questions have to do with the environment. How satisfied are you with _________?

Q22. And of the items I just read, which is the most important to you?

<table>
<thead>
<tr>
<th>Category</th>
<th>Satisfaction</th>
<th>Importance</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Southern California environment, including our mountains, beaches,</td>
<td>75</td>
<td>24%</td>
</tr>
<tr>
<td>deserts and weather</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The quality of tap water at your home</td>
<td>61</td>
<td>22%</td>
</tr>
<tr>
<td>The quality of air that you breathe</td>
<td>59</td>
<td>29%</td>
</tr>
<tr>
<td>The steps being taken to deal with the drought</td>
<td>55</td>
<td>24%</td>
</tr>
</tbody>
</table>
Upper-income residents are the most satisfied with the local environment.

*The Southern California environment, including our mountains, beaches, deserts and weather*

<table>
<thead>
<tr>
<th>Income Range</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;$30,000</td>
<td>70</td>
</tr>
<tr>
<td>$30,000-$60,000</td>
<td>74</td>
</tr>
<tr>
<td>$60,000-$90,000</td>
<td>75</td>
</tr>
<tr>
<td>$90,000-$120,000</td>
<td>75</td>
</tr>
<tr>
<td>$120,000-$150,000</td>
<td>82</td>
</tr>
<tr>
<td>$150,000+</td>
<td>79</td>
</tr>
</tbody>
</table>

Q21d. The **FIRST/NEXT** questions have to do with the environment. How satisfied are you with ________?
African-American residents are less satisfied with tap water quality.

The quality of the tap water at your home

(Ethnicity)

- African-Americans: 56
- Latinos: 61
- Whites: 64
- Asians: 65

Q21b. The **FIRST/NEXT** questions have to do with **the environment**. How satisfied are you with ________?
Satisfaction with air quality varies throughout the County.

*The quality of air that you breathe*

(Geography)

<table>
<thead>
<tr>
<th>Category</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central Los Angeles</td>
<td>54</td>
</tr>
<tr>
<td>Gateway</td>
<td>58</td>
</tr>
<tr>
<td>San Fernando Valley</td>
<td>58</td>
</tr>
<tr>
<td>South Bay Cities</td>
<td>58</td>
</tr>
<tr>
<td>Westside</td>
<td>59</td>
</tr>
<tr>
<td>San Gabriel Valley</td>
<td>62</td>
</tr>
<tr>
<td>North County</td>
<td>69</td>
</tr>
</tbody>
</table>

Q21a. The **FIRST/NEXT** questions have to do with the environment. How satisfied are you with __________?
Q12. The **FIRST/NEXT** questions are related to transportation. How satisfied are you with ________?
Q13. And of the items I just read, which is the most important to you?
Q12a. The FIRST/NEXT questions are related to transportation. How satisfied are you with _________?

Length of commute is the largest factor in the satisfaction with that commute.

Your daily commute
(Length of Commute)

- Less than 15 minutes: 80
- 15-29 minutes: 69
- 30-44 minutes: 56
- 45-60 minutes: 48
- Over an hour: 46
More frequent public transit users are more satisfied with its availability.

The availability of public transportation
(Last use of bus and/or rail system in LA County)

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Within the last month</td>
<td>68</td>
</tr>
<tr>
<td>More than a month, less than six months</td>
<td>67</td>
</tr>
<tr>
<td>Between six and twelve months ago</td>
<td>66</td>
</tr>
<tr>
<td>More than a year ago</td>
<td>60</td>
</tr>
<tr>
<td>Never used</td>
<td>57</td>
</tr>
</tbody>
</table>
Residents with longer commutes tend to be less satisfied with road conditions.

The condition of streets and roads you use
(Length of Commute)

<table>
<thead>
<tr>
<th>Length of Commute</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 15 minutes</td>
<td>59</td>
</tr>
<tr>
<td>15-29 minutes</td>
<td>58</td>
</tr>
<tr>
<td>30-44 minutes</td>
<td>51</td>
</tr>
<tr>
<td>45-60 minutes</td>
<td>49</td>
</tr>
<tr>
<td>Over an hour</td>
<td>51</td>
</tr>
</tbody>
</table>

Q12c. The FIRST/NEXT questions are related to transportation. How satisfied are you with ________?
Demographic Differences on Overall Satisfaction Index
The largest differences in overall satisfaction are among residents with different incomes.
White residents are more satisfied than other groups, but the differences are not dramatic.

<table>
<thead>
<tr>
<th></th>
<th>% of Sample</th>
</tr>
</thead>
<tbody>
<tr>
<td>Whites</td>
<td>62 (27%)</td>
</tr>
<tr>
<td>Asians</td>
<td>60 (14%)</td>
</tr>
<tr>
<td>African-Americans</td>
<td>59 (8%)</td>
</tr>
<tr>
<td>Latinos</td>
<td>58 (43%)</td>
</tr>
</tbody>
</table>
Men and women rated satisfaction nearly equally.
Satisfaction by region varies little, but is lowest in Central Los Angeles.
Satisfaction is higher among older residents.

<table>
<thead>
<tr>
<th>Age Group</th>
<th>(% of Sample)</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-29</td>
<td>58</td>
</tr>
<tr>
<td>30-39</td>
<td>57</td>
</tr>
<tr>
<td>40-49</td>
<td>59</td>
</tr>
<tr>
<td>50-64</td>
<td>61</td>
</tr>
<tr>
<td>65-74</td>
<td>60</td>
</tr>
<tr>
<td>75+</td>
<td>63</td>
</tr>
</tbody>
</table>

(17%) (15%) (19%) (28%) (10%) (8%)
Jobs, economy and cost of living were chosen by four-in-ten respondents as the most important issue to them.

- Jobs and the economy: 20%
- Cost of living: 20%
- Education: 15%
- Health care: 12%
- Public safety: 10%
- Relations between people of different races, ethnicities and religions: 7%
- Neighborhood quality: 6%
- The environment: 6%
- Transportation: 2%
- DK/NA: 2%

Q26. Thinking back at the whole list of the aspects of public life in Los Angeles County that we have discussed, which one do you think is the most important for you personally?
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