CHANGE YOUR LUSKIN REMOTE DESKTOP PASSWORD

**For Windows users:**
- Press Ctrl+Alt+End (keyboard)

**For Mac users:**
- Press Control+Option+Delete (keyboard)

Then... click on “Change a password”

**Change your password:**

Username: PAAD\9-DIGIT-UID  
Old Password: Current Password  
New Password: Choose New Password  
Confirm Password: Re-Type New Password

Click on the “->” button.

If none of the above steps work, you can engage the On-Screen-Keyboard. OSK is a virtual keyboard on your screen. To reset your password with the OSK, follow these steps:

- From remote desktop ...Click Start  
- Type `osk` and hit enter to open the on screen keyboard.

- **Press and Hold (the keys)**  
  PC: (CTRL-ALT) MAC: (Control-Option)  
  keys on your physical keyboard and then click on the DEL key in the virtual keyboard (on screen)  
- Minimize the OSK

Click “Change a password”

Username: PAAD\9-DIGIT-UID  
Old Password: Current Password  
New Password: Choose New Password  
Confirm Password: Re-Type New Password

Click on the “->” button.

If you still need assistance:

Luskin IT Support: itsupport@luskin.ucla.edu