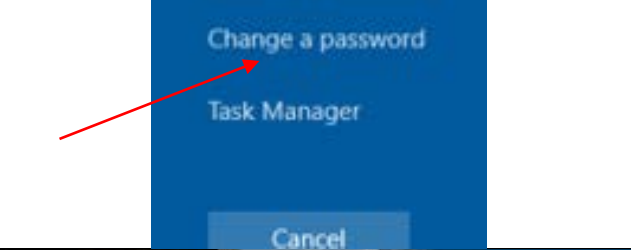

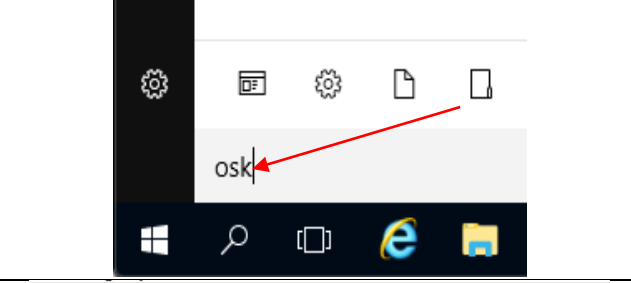
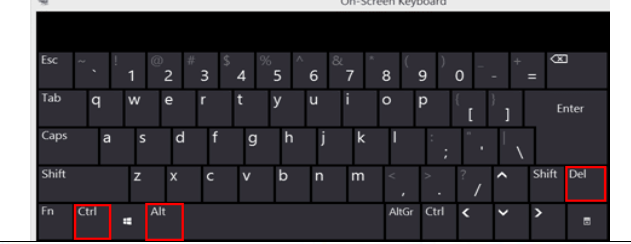



CHANGE YOUR LUSKIN REMOTE DESKTOP PASSWORD

<p>For Windows users:</p> <ul style="list-style-type: none"> • Press Ctrl+Alt+End (keyboard) <p>For Mac users:</p> <ul style="list-style-type: none"> • Press Control+Option+Delete (keyboard) <p>Then... click on “Change a password”</p>	
<p>Change your password:</p> <p>Username: PAAD\9-DIGIT-UID Old Password: Current Password New Password: Choose New Password Confirm Password: Re-Type New Password</p> <p>Click on the “->” button.</p>	
<p>If none of the above steps work, you can engage the On-Screen-Keyboard. OSK is a virtual keyboard on your screen. To reset your password with the OSK, follow these steps:</p> <ul style="list-style-type: none"> • From remote desktop ...Click Start • Type osk and hit enter to open the on screen keyboard. 	
<ul style="list-style-type: none"> • Press and Hold (the keys) PC:(CTRL-ALT) MAC:(Control-Option) keys on your physical keyboard and then click on the DEL key in the virtual keyboard (on screen) • Minimize the OSK 	
<p>Click “Change a password”</p> <p>Username: PAAD\9-DIGIT-UID Old Password: Current Password New Password: Choose New Password Confirm Password: Re-Type New Password</p> <p>Click on the “->” button.</p>	

If you still need assistance:

Luskin IT Support : itsupport@luskin.ucla.edu